

Manager, Patient Safety, Quality and Risk

DEPARTMENT:	Administration
REPORTS TO:	CNE & VP Clinical and Community Programs
Status:	Permanent Full Time
SHIFT:	Days - Hybrid
COMPENSATION:	\$56.43 - \$70.53/hour
UNION:	Non-Union
AVAILABLE TO:	Internal and External Candidates
DATE POSTED:	August 7, 2024

POSITION DESCRIPTION:

Reporting to the Chief Nurse Executive & Vice President, Clinical and Community Programs, the Manager of Patient Safety, Quality and Risk leads the strategic direction of providing high quality and safe care at Haliburton Highlands Health Services while implementing risk management strategies.

This position will support the Executive and Leadership teams to integrate quality and safety improvements and to implement risk management strategies to align with the strategic directions of HHHS. The Patient Safety, Quality and Risk Manager is responsible to lead the Quality Improvements Plan (QIP) development, lead the Risk management portfolio including the HIROC Risk Registry across the organization and to lead Accreditation in collaboration with the clinical teams.

The successful leader will

- Promote a culture of patient safety
- Build organizational capacity for patient safety and quality improvement.
- Provide leadership in the development, implementation, and evaluation of quality improvement processes with reporting to management and the Board of Directors.
- Support Quality Reviews within the organization.
- Lead and coordinate the Accreditation process.
- Lead the integration risk management process through the HIROC Risk Registry across the organization.
- Provide leadership for identification of performance indicators and risk across the organization.
- Analyze current trends and data in support of quality improvement and patient safety.

QUALIFICATIONS:

- An undergraduate degree in a regulated healthcare profession is required. Master’s degree in a health-related discipline is preferred.
- Minimum 5 years of experience leading healthcare quality and patient safety projects.
- Demonstrated leadership in risk management.
- Healthcare Risk Management Certification is an asset.
- Patient Safety and /or Patient Experience Certification/program completion is an asset.
- Knowledge of quality and safety with the ability to introduce innovative approaches to change.
- Sound knowledge of quality improvement methodologies, service design, and patient/client/resident engagement.
- Demonstrated ability to successfully lead a portfolio of projects simultaneously.
- Excellent analytical, problem-solving, and decision-making skills with the ability to identify trends, establish benchmarks, as well as provide credible analysis and recommendations.
- Excellent communication and interpersonal skills; experience working both independently and, in a team environment is essential.
- Demonstrated working knowledge of spoken and written English, with strong written and oral presentation skills.
- Demonstrated ability to function effectively in a highly dynamic, fast-paced, continually-changing environment.
- Must be familiar with Microsoft Suite of products (i.e., Word, Outlook, Excel, PowerPoint).
- Physical ability to perform the duties of the position.

SUBMIT APPLICATION AND RESUME TO:

**Human Resources
Haliburton Highlands Health Services
Box 115, Haliburton, ON K0M 1S0
E-mail: hr@hhhs.ca
Fax: 705-457-4609**

PLEASE QUOTE JOB NUMBER:

2024-79

DEADLINE:

August 21, 2024 @ 1600 Hours

Haliburton Highlands Health Services thanks all applicants, however, only those selected for an interview will be contacted. If you are contacted by HHHS regarding a job opportunity or testing, please advise if you require accommodation. Information received relating to accommodation needs of applicants will be addressed confidentially.