#### **Mission Statement**

Highland Wood Family Council,
comprised of families and friends of
residents, serves as a support group and
liaison with residents,
their families and staff of
Haliburton Highlands Health Services
to ensure that residents enjoy safe,
effective and responsive care that helps
them maximize their quality of life.

#### We invite you

Family Councils can play an important role in improving the quality of living for residents, while providing support for their family members.

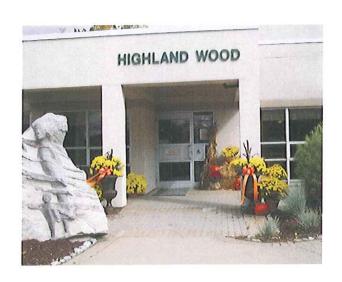
We invite you to be part of Highland Wood Family Council, comprised of family members and friends of residents.

Contact
Activity Department at Highland Wood
for further information
705-457-1392 X 247

Highland
Wood
Family
Council

The Family Councils are dedicated to the promotion and improvement of quality living for all residents.

To be included on our E-Mail List
for Family Council minutes,
Ministry of Health & LTC notices,
and requests/information from the
Activity Dep't, forward your email address
to:
brussell@hhhs.on.ca



Highland Wood Family Council c/o HHHS 7199 Gelert Road, Box 115 Haliburton, ON KOM 1SO

Phone: 705-457-1392 X 247 Fax: 705-457-2398 E-mail: info@hhhs.on.ca Together we can make a difference

Dedicated to improved quality of living for our residents

# What Does A Family Council Do?

- Assist in facilitating and enhancing communication between residents, family and staff.
- Advocate on behalf of residents.
- Provide residents and their families with a means of mutual support.
- Assist in education of family members and loved ones in relation to Highland Wood.

## What are the Advantages of a Family Council?

#### **Family**

- Orientation, support and information for the families and friends of residents.
- On-going support—strength drawn from mutually shared experiences.
- Education and information related to the long-term care system
- A means to express concerns

#### Resident

- Family Input into decisions and changes
- Family and resident activities
- Meeting needs through organized efforts
- Supporting residents where family and friends are not available

#### **Facility**

- Communication between the home and families
- Family input in problem solving and finding solutions
- Mutual support for all concerned

For more information, please contact the Activities Dep't or call 457-1392 X 247

www.hhhs.on.ca

### Who can be part of the Highland Wood Family Council?

- Relatives and friends of residents
- Auxiliary representative
- Highland Wood administrative representative
- Highland Wood resident(s)

#### Goals:

- Advocating on behalf of all residents
- Promoting quality living
- . Easing the stress of admission
- Exploring Issues of concern
- Sharing ideas / activities
- Providing mutual support
- Furnishing information and education
- Maintaining communication between families and Highland Wood staff
- Assisting the Residents' Council where applicable
- Assisting with events

Highland Wood Family Council c/o HHHS 7199 Gelert Road, Box 115 Haliburton, ON KOM 1SO

> Phone: 705-457-1392 X 247 Fax: 705-457-2398 E-mail: info@hhhs.on.ca